



Packaging and delivery instructions

Packaging

Packages sent to Woodsafe must not contain mixed dimensions and length variation should be kept under 30cm per package. All panel boards must lie individually packed in every package. Maximum length is 6,4m. All packages need to be covered with plastic. For thicknesses over 26mm, boards are stucked in single board layers. For thinner dimensions boards are stucked in double layer with front panel sides face to face to avoid front face sticker marks. Hence, sticker marks cannot be avoided for material thicknesses over 26mm. For thinner boards it is important that it is easy to identify front and rear panel face when sticking. The profile needs to be in the same direction in the packages (preferably up) all the way except for the top layer, which can lie down to protect the visible side. The width of packages should preferably be about 1,05m and the height should not exceed 1 meter, optimal is if the package height is about 60-80cm. The material must not be bundled or foiled in the packages.

Quality deviations

Moisture content of treated material may vary between 10-18% with larger variations for smaller quantities as they cannot be individually dried. In the process there can be some dirt left on the panel board faces. There may also be a limited existence of surface or board end cracks and the extent is species dependent. Woodsafe does not take any responsibility for the quality of the material sent to Woodsafe. If the material is judged to be of too poor quality this will be documented and reported back to Bäckegårds List who in turn contacts the supplier. This process may lead to project delays. Defects hidden in bundles cannot be identified prior to impregnation and will be fully charged. Dimensions will not be exactly the same after impregnation and drying. This must be considered when producing the panels. The extent of variation is species dependent. Customer complaints must be addressed prior to product assembly. Assembled or modified products are considered accepted products. Finally, it is crucially important that the end customer assembles the material in a way that grants its function and esthetics over time. Extra care shall be taken when combining metals and concrete with Fire-X-treated material as wash offs may be slightly acid. Not Woodsafe nor Bäckegårds will consider complaints of non-working material combinations that we have not been able to judge before combining.

Prior delivery of material to Woodsafe or Bäckegårds (BL).

It is absolutely necessary that BL prior to delivery of materials be presented with a specification. Describing BL order confirmation number, the content, the number of packages and the quantity in each. We also need an expected date of arrival to ensure arrival control.

Delivery to customer of Fire retardant wood.

It is important that BL in the order confirmation has the correct delivery address, otherwise all packages will be marked with incorrect information.

Freight

BL informs the customer when the order is ready for delivery and assigns an identification number and a loading address. Email the freight documents to us prior departure. This is important otherwise no loading.

alexandra@backegards.se

Loading addresses (may vary) - BL informs you with the correct information.

Woodsafe Timber Protection AB
Tillbergaleden, Brandövningsplats.
725 95 Västerås.

Opening hours: Monday-Thursday 7-16/ Friday 7-15
You need Woodsafes identification number on site. This is provided by BL.
(Important that the driver knows this number when loading.)

Bäckegårds List AB
Hestravägen 20
333 77 Burseryd.

Or
Bäckegårds List AB
Betarp, Bäckegård
333 78 Burseryd.

Opening hours: Monday-Thursday 6,45-16.15/ Friday 6,45-13,00
Breakfast 9,40-10,00. Lunch 13,00-13,40.